

Vendor	Product	Purpose	Description of Data	Custodian	Data Collection	Data Updates
Tyler Technologies	Munis	GL	revenue and expenditure information	Admin Services	daily	daily
Tyler Technologies	Munis	Budget	City budget	Admin Services	daily	daily
Tyler Technologies	Munis	Purchasing	purchase orders	Admin Services	daily	daily
Tyler Technologies	Munis	Accounts Payable	Invoices, vendor information, vendor payments	Admin Services	daily	daily
Tyler Technologies	Munis	Cash Management	payment transactions, bank reconciliation	Admin Services	daily	daily
Tyler Technologies	Munis	Inventory Management	inventory stock and cost	Admin Services	daily	daily
HDL	HDL	Business License	owner and license info for Lakewood Businesses	Admin Services	daily	daily
Watersmart	Customer Utilities Portal	Customer portal for Utility Billing	copy of Utility Billing Customer information for Customer viewing	Admin Services	daily	daily
AUS	CIS Infinity	Utility billing	System of record for Utility Billing Customer Information	Admin Services	daily	daily
Paymentus	Paymentus	Online Payment Portal and IVR for processing utility customer payments	PCI compliant customer account information	Admin Services	daily	daily
T2 Systems	T2 Systems	parking citations processing	vehicle licenses, owner information, parking citation history	Admin Services	daily	daily
ESRI	ArcGIS Desktop	GIS data mapping and analysis	Vector and raster geographic data	Admin Services	daily	daily
ESRI	ArcGIS Online	GIS data mapping and analysis	Vector and raster geographic data	Admin Services	daily	daily
ESRI	ArcGIS Server	GIS data mapping and analysis	Vector and raster geographic data	Admin Services	daily	daily
Microsoft	Exchange	Email	City emails	Admin Services	daily	daily
Microsoft	Microsoft Office 365	Email, word processing, spreadsheets, presentations, meetings	City emails, documents, spreadsheets, presentations, meeting recordings (if recorded)	Admin Services	daily	daily
Tyler Technologies	Munis	HR/Payroll	employee information	Admin Services & HR	daily	daily
Infinity Technologies	RV Parking Permit	Online parking permit system for RVs and trailers	Address, license plate, RV/trailer info	Administration	daily	daily
Granicus	Content Management System	City's main website	General City Information	Administration	daily	daily
GoGovApps	Lakewood Connect	Intake resident service requests via mobile app	Name, address, email address, issue, photograph, geo location	Administration	daily	daily
Microsoft	Access	Contact information database	Name, address, email address, phone number	Administration	varies	daily
SurveyMonkey	WuFoo	Online form builder and shopping cart	Name, email address, billing address, phone number, credit card info	Administration	daily	daily
GoGov	GoGovApps	Resident complaint resolution	residential information, complaint history	Administration	daily	daily
Neogov	Neogov	job application processing	job applicant information	Administration (HR)	daily	daily
ECS/MCCI	Laserfiche	Document Management	public documents, municipal code	City Clerk	daily	daily
Pasadena Consulting Group	Electronic Filing Systems	Compliance with FPPC Filings	Filings for Campaign and Statements of Economic Interests	City Clerk	daily	daily
GoGov	GoGovApps	Building and zoning enforcement	code violations, resident info	Community Development	daily	daily
OpenGov	Planning Portal	Used by the Planning Division to receive, review, and approve development projects	Project plans, graphics, calculations, and supporting documents	Community Development	daily	daily
OpenGov	Permit Portal	To process and issue development permits	Project plans, graphics, calculations, and supporting documents	Community Development	daily	daily
OPRA	OPRA	Work Order Tracking	internal work orders for city facilities	Public Works	daily	daily

Vendor	Product	Purpose	Description of Data	Custodian	Data Collection	Data Updates
Active Networks	Class	Recreation class registration and facilities reservations	participant contact information and class registration history	Recreation & Community Services	daily	daily
Procare Software LLC.	Procare Solutions	Daycare Management Software	Parent check-in and check-out system, emergency contact for participant and health information such as allergies or medications	Recreation & Community Services	seasonal (Summer)	daily
SurveyMonkey	WuFoo	Online form builder and shopping cart	Name, email address, billing address, phone number, credit card info	Recreation & Community Services	daily	daily
MySeniorCenter Software	MySeniorCenter Software	participation/attendance	Participant's attendance record in various programs, date of birth, and contact information including name, home address, email address, and phone number.	Recreation & Community Services	daily	daily
WhenToWork	WhenToWork	Employee Scheduling Software	Employee's availability to work and personnel schedule along with contact information including name, email address, and phone number	Recreation & Community Services	daily	daily
SurveyMonkey	SurveyMonkey	Online Survey	Survey responses and contact information including name, home address, email address, and phone number	Recreation & Community Services	as needed	daily
Microsoft	Access	Contact information database	Name, address, email address, phone number	Recreation & Community Services	varies	daily
Microsoft	Excel	Contact information database	Name, address, email address, phone number	Recreation & Community Services	varies	daily
VolunteerSpot, Inc.	Signup.com	Online Volunteer Signup Program	Name, email address, and phone number of volunteer	Recreation & Community Services	varies	daily
XC2 Software, LLC	XC2	Water backflow prevention testing and tracking	Test results of all backflow devices used some non-residential water customers.	Water Resources Department	annually	annually
Neptune	Nsight	Water Meter Reading collection	Water meter readings, customer addresses	Water Resources Department	daily	daily
Inductive Automation	Ignition Vision Client	SCADA Program for Water Operation	Software to monitor, control and operate water system remotely	Water Resources Department	daily	daily
iWater, Inc.	iWater Software	Maintenance management software to support water production and distribution	Field work orders, test results of backflow devices for water customers.	Water Resources Department	daily	daily
Aquanuity, Inc.	AquaTwin Water	Hydraulic Modeling & Asset Management	Software to perform hydraulic modeling of city water system	Water Resources Department	daily	daily